

➔ VOICEMAIL SYSTEMS



What is Voicemail?

Voicemail (or vmail, VMS, messagebank) is a centralised system to manage telephone messages for an individual or group.

Return calls and manage them more effectively with our voicemail systems.

Voicemail is the ideal method of conveying information **quickly and reliably** when your phonelines or staff are busy.

We include **sophisticated features** usually reserved for bigger budgets like **professional greetings and message mailboxes**.

Route calls to any/all of your phone numbers - home, office, mobile etc. - **no need to check multiple lines**.



Administration is easy - everything is setup over the telephone, including adding new users etc.

Group Voicemail:

With **Group Voicemail** the first free operative receives the next order to process via voicemail. The order is then removed from other operatives mailboxes.

We offer **flexible configurations** to meet your requirements:

- ▶ **2 port configuration includes 2 hours recording and 50 mailboxes.**
- ▶ **4 port configuration includes 4 hours recording and 100 mailboxes.**



Auto Attendant:

Auto Attendant answers calls and routes them to the relevant extension(s) based on responses from the caller.

AUTO ATTENDANT FEATURES:

- ✓ **Operator assistance** always available
- ✓ Answer calls on first or specified number or rings
- ✓ **Customisable** day, evening and holiday greetings
- ✓ **Directory listing** by first name or surname
- ✓ 16 easy to program **menu keys** for single digit dialling
- ✓ **Fax detect, routing and notification**

Never miss a message...

We all know how irritating it is when calls aren't returned. With our **professional voicemail systems** you can deliver **first class customer service**.



GET IN TOUCH to make sure you never miss an opportunity to deliver excellent customer service...

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